

Quarterly Newsletter APR TO JUN 2025
THE MEDIATION FRONT

HIGHLIGHTS

**Annual General Meeting held at York Hotel on
19 April 2025**



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THE MEDIATION FRONT

SERVING & SHARING

Annual General Meeting held at York Hotel on 19 April 2025 – Attended by 40 Members

More Photos



Members present at the Annual General Meeting held at York Hotel Ball Room on 19 April 2025 between 12.00 p.m. and 2.00 p.m.



*Meeting up with members
From Left: Mr Low Peng Kit, Mr Tito Isaac, Mr Stephen Poh and Mr Ramachandran*



Presentation of Annual Report 2024 by Dr Lim Lan Yuan



From Left Executive Committee Member Mr Eric Wong with Life Member Ms Rita Samey

Quarterly Newsletter APR TO JUN 2025 THE MEDIATION FRONT

SERVING & SHARING

Annual General Meeting held at York Hotel on 19 April 2025 – Buffet Lunch

More Photos



Members present at the Annual General Meeting held at York Hotel Ball Room on 19 April 2025



Buffet Lunch was served right after the Annual General Meeting



Meeting up with Life Members of International Institute of Mediators (Singapore)



Voting for Executive Committee Members for the new term of year 2025 to 2027

Quarterly Newsletter APR TO JUN 2025 THE MEDIATION FRONT

EQUIPPING

More Classes for 2-Day Mediation Upskill Programme Organize by People's Association for Grassroots Leaders Batch PA43 at Buangkok Community Club



*PA43 – 2-Day Mediation Upskill Programme conducted at Buangkok Community Club from 21-22 June 2025
Main Trainers: Ms Marcellina Giam and Mr Frenky Tjioe*

Quarterly Newsletter APR TO JUN 2025 THE MEDIATION FRONT

EQUIPPING

The Five-Day Mediation Training Course from
18 to 22 June 2025 Conducted by Dr Lim Lan Yuan



Dr Lim trained the 22nd Batch of 5-Day Mediation Training Course at iim Learning Centre

Quarterly Newsletter APR TO JUN 2025 THE MEDIATION FRONT

NEWS & RESOURCES

Neighbourhood Disputes & Recrement of Volunteer Mediator at Community Mediation Centre

Neighbourhood Disputes

A case of Ang Mo Kio flat Resident complains of tolerating Upstairs neighbour's " constant relentless stomping " for the past 5 years. The writer listed the methods of handling noisy neighbours, read more at the following link:

<https://theindependent.sg/upstairs-neighbours-constant-relentless-stomping-for-the-past-5-years-has-driven-me-insane-amk-flat-resident-complains/>

An effective way could be arranged for a mediation session to initiate a communication avenue for a resolution

Recrement of Volunteer Mediator

The **Community Mediation Centre (CMC)** is currently recruiting Volunteer Mediators and is seeking individuals who are proficient in **English and another local language or dialect**. If you meet the criteria and are passionate about contributing to a harmonious community in Singapore, consider applying! Please visit our webpage at: iim.sg/news-and-insights or

CMC recrement link:

<https://go.gov.sg/cmcvolunteermediatorapplicationform> to submit their application.

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NEWS & RESOURCES

Mediation Article Worth Reading to Refresh on Mediation Processes, Break Through Impasse, Application of Skills and Languages and its Benefits

A mediation case written by Cindy Guo dated 16 April 2025 involving the then famous Yet Con Chicken Rice Restaurant in Pervis Street.

Read: Foo Chin vs Foo Fang Rou, SG IPOS MED 1

It was commented that mediation was a useful process bringing together the dispute parties to sit face-to-face for discussion.

The mediator understood each other's underlying interest, skilful in breaking through impasses, making a conscious effort not to dwell with matters in the past. He perused what was important at hand.

It was mentioned that the mediator displayed great amount of patience and persistence in handling the situation objectively as an impartial facilitator, he engaged and ensured parties air their concerns by allowing many rounds of caucuses also the use of different languages and spoken dialects.

However, in conclusion the writer felt that mediation will only work with both parties in an open mind and willing to come together.

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UPCOMING COURSES

FIVE-DAY MEDIATION TRAINING COURSE



Introduction

Conflicts occur in every situation where interaction occurs and for a variety of reasons.

This 40-hour accreditation programme with both practice and theory. It will equip participants with the necessary skillsets and competence to mediate disputes in their respective fields and cross-border conflicts.

Outline of Course Programme

- Introduction to Mediation in Singapore
- Mediation Concepts, Principles and Process
- Mediation Techniques and Skills
- Cultural Influences and Awareness
- Role Play and Coaching

Fee:

S\$2,450, before grants per participant (GST not applicable).

Registration on first come first serve basis with full payment.

Details on schedule, venue and funding are available on our website: iim.sg